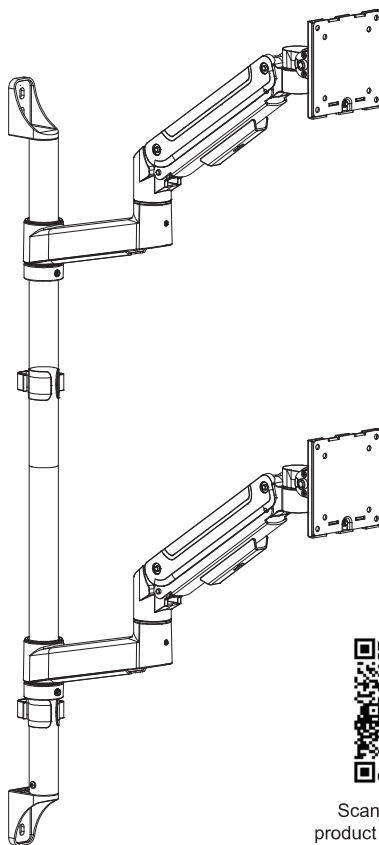


MOUNT-IT!

Installation Manual

SKU: MI-12020

V1 04/26



Scan this QR code for
product information, videos,
and assembly assistance.

HEAVY-DUTY MONITOR ARM



HAVE QUESTIONS?

Monday - Friday from 5:00am - 5:00pm PST



support@mount-it.com



(855) 925-5668



www.mount-it.com

Thank you for choosing Mount-It!

- EN** **Mount-It!** Read the entire instruction manual before you start installation and assembly. If you have any questions regarding any of the instructions or warnings, please contact **Mount-It!** for assistance.
- CAUTION:** Use with products heavier than the rated weights indicated may result in instability causing possible injury.
- Please closely follow the assembly instructions. Improper installation may result in damage or serious personal injury.
 - Safety gear and proper tools must be used. This product should only be installed by professionals.
 - This product is designed to be installed on solid concrete walls, masonry walls or wood stud walls.
 - Make sure that the supporting surface will comfortably support the combined weight of the equipment and all attached hardware and components.
 - Use the mounting screws and DO NOT REMOVE MOUNTING SCREWS.
 - This product contains small items that could be a choking hazard if swallowed. Keep these items away from children.
 - This product is intended for personal use only. Using this product outdoors will be considered use for general use.
- IMPORTANT!** Ensure that you have received all parts according to the component checklist prior to installation. If any parts are missing or faulty, contact **Mount-It!** for a replacement.
- MAINTENANCE:** Check that the product is secure and safe to use at regular intervals (at least every three months).

- DE** Lesen Sie die gesamte Bedienungsanleitung, bevor Sie mit der Installation und Montage beginnen. Wenn Sie Fragen zur Anleitung oder Warnungen haben, wenden Sie sich bitte an Ihren Händler.
- VORSICHT:** Die Verwendung mit Produkten, die schwerer als die angegebenen Nenngewichte sind, kann zu Instabilität führen und zu möglichen Verletzungen führen.
- Bitte befolgen Sie die Montageanleitung genau. Eine unsachgemäße Installation kann zu Schäden oder schweren Verletzungen führen.
 - Sicherheitsausrüstung und geeignete Werkzeuge müssen verwendet werden. Dieses Produkt sollte nur von Fachleuten installiert werden.
 - Dieses Produkt ist auf massiven Betonwänden oder Mauerwerkswänden zu montieren.
 - Stellen Sie sicher, dass die Aufhängesurface das Gesamtgewicht des Geräts und aller angeschlossenen Hardware und Komponenten sicher tragen kann.
 - Verwenden Sie die mitgelieferten Befestigungsschrauben und die Befestigungsschrauben NICHT ZU FEST ANZIEHEN.
 - Dieses Produkt enthält Kleinteile, die beim Verschlucken eine Erstickungsgefahr darstellen können. Halten Sie diese Gegenstände von Kindern fern.
 - Dieses Produkt ist nur für den Innenbereich bestimmt. Die Verwendung dieses Produkts im Freien kann zu Produktionsanfällen und Verletzungen führen.
- WICHTIG:** Stellen Sie vor der Installation sicher, dass Sie alle Teile gemäß der Komponente-Checkliste erhalten haben. Bei beschädigten oder fehlenden Teilen, wenden Sie sich an Ihren Verkaufsstelle, um Ersatz zu erhalten.
- WARTUNG:** Überprüfen Sie das Produkt in regelmäßigen Abständen auf Sicherheit und Stabilität (am besten alle drei Monate).

- FR** Lire attentivement le guide d'installation avant de commencer l'installation et le montage. Si vous avez des questions concernant les instructions ou les avertissements, veuillez contacter votre distributeur local pour une assistance.
- ATTENTION:** L'utilisation de produits plus lourds que les poids maximaux indiqués peut entraîner une instabilité causant des blessures potentielles.
- Les supports doivent être joints comme spécifié dans les instructions de montage. Une mauvaise installation peut entraîner des dommages ou de graves blessures aux personnes.
 - Un équipement de sécurité et les outils appropriés doivent être utilisés. Ce produit devrait être installé uniquement par des professionnels.
 - Ce produit est conçu pour être installé sur des murs avec profils en bois, des murs en béton massif ou murs en brique.
 - Assurez-vous que la surface de soutien supporte en sécurité le poids combiné de l'équipement et de tous les matériaux et composants associés.
 - Utilisez les vis de montage fournies et NE SERREZ PAS TROP les vis de montage.
 - Ce produit contient de petites pièces qui peuvent causer un étouffement si elles sont avalées. Éloignez ces pièces des enfants.
 - Ce produit est prévu uniquement pour une utilisation à l'intérieur. L'utilisation de ce produit à l'extérieur peut entraîner une détérioration du produit ou des blessures aux personnes.
- IMPORTANT:** Avant l'installation, assurez-vous que vous avez reçu toutes les pièces selon la liste de vérification des composants. Si une pièce est manquante ou endommagée, téléphonez à votre distributeur local pour qu'il la remplace.
- MAINTENANCE:** À intervalles réguliers (au moins tous les trois mois), vérifiez que le support est d'installation sûr et stable.

- RU** Тщательно прочтите и изучите руководство по установке. Если у вас возникли какие-либо вопросы относительно инструкции или предупреждений, обратитесь в Вашему местному распространителю для получения помощи.
- Внимание:** Использование продукта, вес которого превышает указанный максимальный, может привести к неустойчивости и возможным травмам.
- Опоры должны быть установлены, как это показано в монтажных инструкциях. Неправильная установка может привести к повреждению оборудования.
 - Необходимо использовать профессиональные инструменты и специальные материалы. Продукт должен устанавливаться только профессионалами.
 - Продукт предназначен для установки на прочные кирпичные стены, твердые бетонные стены или кирпичные стены.
 - Убедитесь, что опорная поверхность выдержит все веса установленного оборудования и комплектующих.
 - Необходимо использовать монтажные винты, поставляемые в комплекте поставки, и НЕ ПЕРЕТЯГИВАТЬ их монтажные винты.
 - Данный продукт содержит небольшие детали, которые представляют опасность удушья при проглатывании. Такие детали необходимо хранить в недоступном для детей месте.
 - Данный продукт предназначен только для внутреннего использования. Использование данного продукта на улице может привести к повреждению продукта и возможным травмам.
- ВАЖНО:** Перед установкой убедитесь, что Вы получили все детали в соответствии со списком комплектующих. Если не хватает каких-либо деталей или они повреждены, свяжитесь с Вашим местным распространителем по поводу замены.

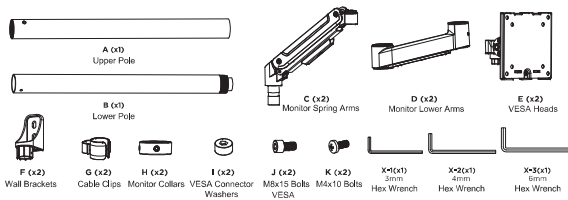
- ТЕХНИЧЕСКОЕ ОБСЛУЖИВАНИЕ:** Необходимо регулярно проверять (как минимум, раз в три месяца), чтобы убедиться, что оборудование было безопасно.

- ES** Lea todo el manual de instrucciones antes de comenzar la instalación y ensamblaje de la unidad. Si tiene alguna inquietud con respecto a las instrucciones o advertencias, comuníquese con su distribuidor local.
- PRECAUCIÓN:** Utilice con productos de mayor peso al indicado en los límites de peso para la instalación y posibles heridas personales.
- Lea y siga todas las advertencias del manual de instrucciones de montaje. Una incorrecta instalación podría ocasionar daños a la unidad y heridas personales.
 - Utilice las herramientas y equipo de seguridad adecuados. Este producto solo debe ser instalado por profesionales.
 - Este producto está diseñado para ser instalado en paredes verticales de concreto sólido o de bloques.
 - Asegúrese de que la superficie de fijación soportará de manera segura el peso total del equipo y todos sus componentes y hardware.
 - Utilice los tornillos de montaje suministrados y NO ajuste demasiado los tornillos.
 - Este producto contiene pequeñas piezas que representan un riesgo de asfixia. Mantenga estas piezas fuera del alcance de los niños.
 - Este producto está diseñado para uso interno. El uso del producto en ambientes externos puede causar fallas en el producto o lesiones personales.
- IMPORTANTE:** Asegúrese de que haya recibido todas las piezas según la lista de verificación de componentes para la instalación. Si falta alguna de las partes, o está dañada, comuníquese con su distribuidor.
- MANTENIMIENTO:** Compruebe periódicamente que el soporte está asegurado y listo para usar (al menos cada tres meses).

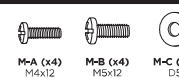
- PT** Leia todo o manual de instruções antes de iniciar a instalação e montagem. Se você tiver alguma dúvida sobre qualquer uma das instruções ou avisos, por favor, entre em contato com o seu distribuidor local para assistência.
- ATENÇÃO:** O uso com produtos mais pesados do que os pesos indicados pode resultar em instabilidade, causando possíveis danos.
- Os suportes devem ser anexados como especificado nas instruções de montagem. A instalação incorreta pode causar danos ou sérias lesões pessoais.
 - Equipamentos de segurança e ferramentas adequadas devem ser utilizados. Este produto só deve ser instalado por profissionais.
 - Este produto é projetado para ser instalado em paredes verticais de concreto sólido ou de tijolos.
 - Certifique-se de que a superfície de suporte suportará com segurança o peso combinado do equipamento e todos os itens e componentes associados.
 - Use os parafusos de montagem fornecidos e NÃO APERTE EXCESSIVAMENTE os mesmos.
 - Este produto contém pequenas peças que podem causar asfixia se ingeridas. Mantenha essas peças longe do alcance de crianças.
 - Este produto destina-se somente para uso interno. O uso do produto em ambientes externos pode causar falhas no produto e lesões pessoais.
- IMPORTANTE:** Asegure-se que você recebeu todas as peças de acordo com a lista de componentes, antes da instalação. Se alguma peça estiver faltando ou é defeituosa, contate o seu distribuidor local para substituição.
- MANTENÇÃO:** Certifique-se que o suporte seja seguro e protegido para o uso em intervalos regulares (pelo menos a cada três meses).



Mount and Accessories



MONITOR MOUNTING HARDWARE



WALL MOUNTING HARDWARE

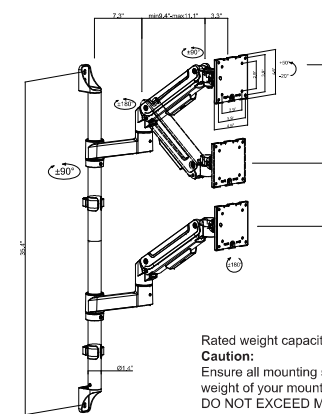


Check carefully to make sure there are no missing or defective parts. Some hardware provided may not be used. Use the correct mounting hardware suitable for your installation.

CHOKING HAZARD. Package includes small parts. Not for children under 3 years. Adult supervision is required.

Missing Parts? Call us at (855) 925-5668 and we will ship replacement parts free of charge.

DIMENSIONS & WEIGHT CAPACITY



Rated weight capacity is 4.4lbs-44lbs(2-20kg) for the mount.

Caution:

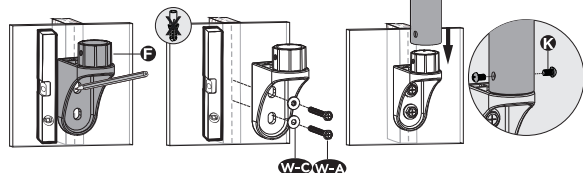
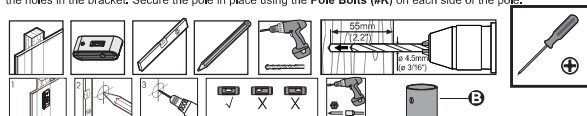
Ensure all mounting surfaces are capable of holding the weight of your mount.

DO NOT EXCEED MAXIMUM LISTED WEIGHT CAPACITY. SERIOUS INJURY OR PROPERTY DAMAGE MAY OCCUR!

Step 1a

Wood Stud Mounting Option

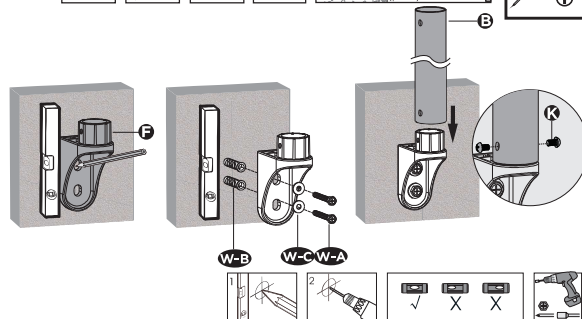
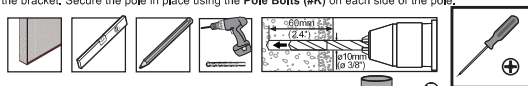
- With a stud finder locate the stud and center the **lower Wall Bracket (#F)** on the stud at the desired height. Using a bubble level to ensure straightness mark the center of the mounting holes with a pencil.
- Use a 3/16" drill bit and drill on the marked locations to a depth of 2.2". Secure the **Wall Bracket (#F)** to the wall using **Lag Screws (#W-A)** and **Washers (#W-C)**. Tighten the screws until secure.
- Place the **Lower Pole (#B)** onto the top of the Wall Bracket and rotate it until the holes in the pole are aligned with the holes in the bracket. Secure the pole in place using the **Pole Bolts (#K)** on each side of the pole.



Step 1b

Concrete/Brick Mounting Option

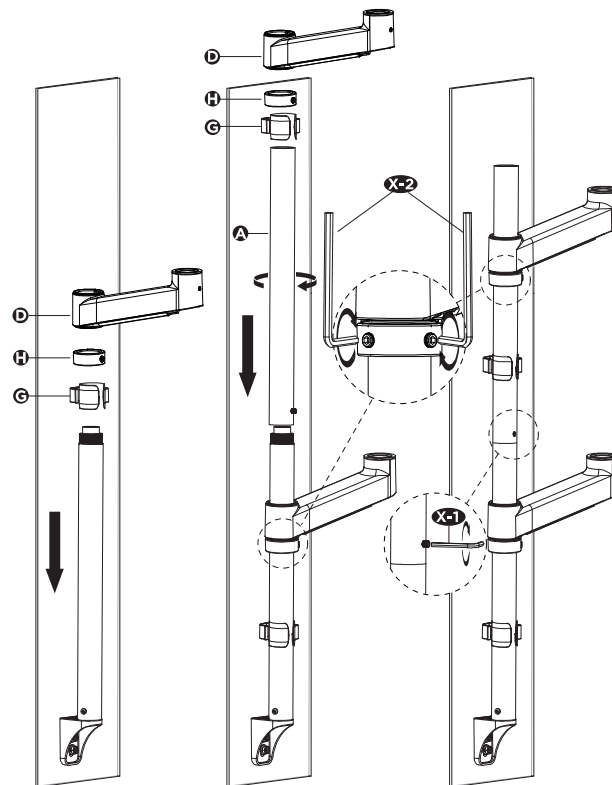
- Using a bubble level to ensure straightness hold the **lower Wall Bracket (#F)** to the desired location on the wall and mark the center of the mounting holes with a pencil.
- Use a 3/8" drill bit and drill on the marked locations to a depth of 2.4". Clear any dust and debris from the holes and insert the **Concrete Anchors (#W-B)**. Secure the **Wall Bracket (#F)** to the wall using **Lag Screws (#W-A)** and **Washers (#W-C)**. Tighten the screws until secure.
- Place the **Lower Pole (#B)** onto the top of the Wall Bracket and rotate it until the holes in the pole are aligned with the holes in the bracket. Secure the pole in place using the **Pole Bolts (#K)** on each side of the pole.



Step 2

Assemble the Mount

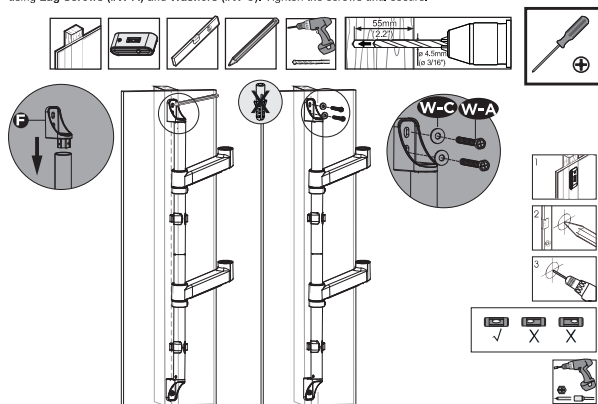
- Slide the first **Cable Clip (#G)** followed by the first **Monitor Collar (#H)** onto the **Lower Pole (#B)**, then tighten the bolt on the collar until it stays in place. Slide one of the **Lower Arms (#D)** onto the pole until it rests on the collar.
- Twist the **Upper Pole (#A)** into place on top of the lower pole. Slide on the second **Cable Clip (#G)** followed by the **Monitor Collar (#H)** tightening the set screws on the collar until it stays in place. Slide the second **Lower Arm (#D)** onto the pole until it rests on the collar.



Step 3a

Secure the Top Bracket - Wood Stud Mounting Option

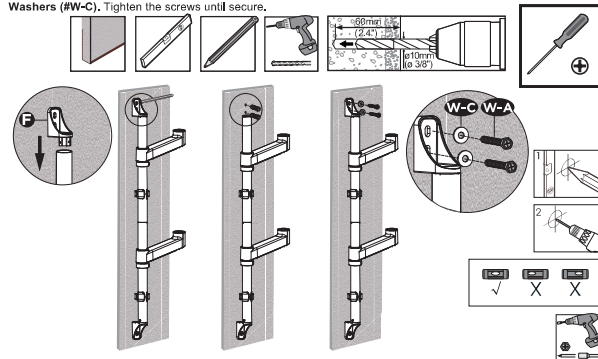
- Insert the **Wall Bracket (#F)** into the open top of the upper pole. With a stud finder locate the stud and center the upper **Wall Bracket (#F)** on the stud. Using a bubble level to ensure straightness mark the center of the mounting holes with a pencil.
- Use a 3/16" drill bit and drill on the marked locations to a depth of 2.2". Secure the **Wall Bracket (#F)** to the wall using **Lag Screws (#W-A)** and **Washers (#W-C)**. Tighten the screws until secure.



Step 3b

Secure the Top Bracket - Concrete/Brick Mounting Option

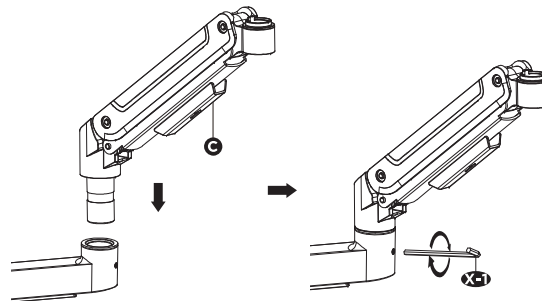
- Insert the **Wall Bracket (#F)** into the open top of the upper pole. Using a bubble level to ensure straightness hold the upper **Wall Bracket (#F)** to the wall and mark the center of the mounting holes with a pencil.
- Use a 3/8" drill bit and drill on the marked locations to a depth of 2.4". Clear any dust and debris from the holes and insert the **Concrete Anchors (#W-B)**. Secure the **Wall Bracket (#F)** to the wall using **Lag Screws (#W-A)** and **Washers (#W-C)**. Tighten the screws until secure.



Step 4

Assemble the Arm

- Insert the **Spring Arm (#C)** into the arm joint, then partially tighten the set screw so that the arm cannot be removed from the joint.



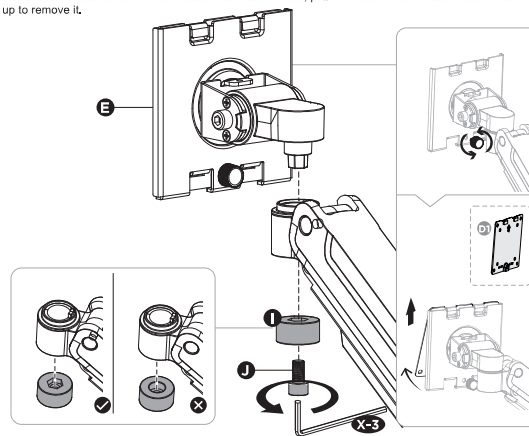
Step 5

Connect the VESA Head to the Spring Arm

- Connect the **VESA Head (#E)** to the end of the Spring Arm using **VESA Connector Washer (#I)** and **VESA Connector Bolt (#J)**. Tighten until secure using the **Hex Wrench (#X-3)**.

Note: Ensure the Washer is oriented so that the hexagonal interior end is facing upwards, as is illustrated here.

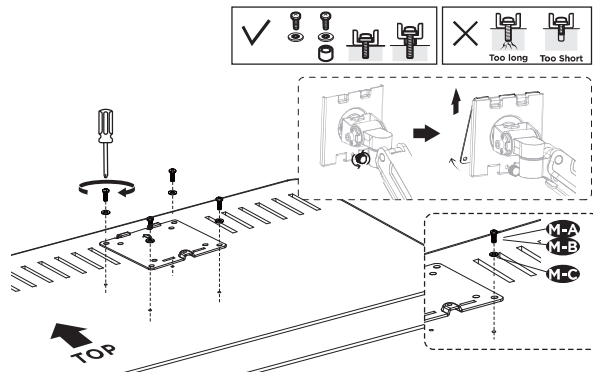
- Remove the thumb screw from the back of the VESA Head, pull the bottom of the VESA Plate on the front away then up to remove it.



Step 6

Attach the VESA Plate to the Monitor

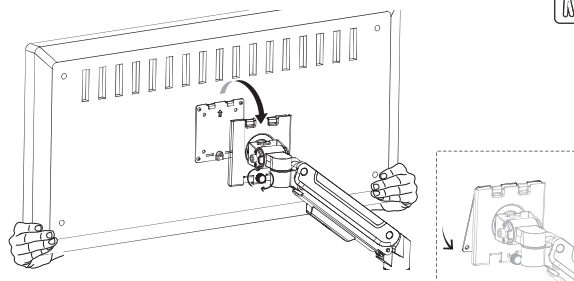
- Remove the thumb screw from the back of the VESA Head, pull the bottom of the VESA Plate on the front away then up to remove it.
- Select the appropriate size mounting bolt (#M-A, M-B) for your monitors mounting holes and verify the length of the VESA bolt is not too long. If you are unsure of the correct bolt size for your display refer to your monitor user manual or contact the monitor manufacturer for sizing information.
- Install the VESA Plate onto the back of the monitor using the selected Bolts (#M-A or M-B) and Washers (#M-C) and ensure that the arrow on the plate is pointing up to the top of the monitor.



Step 7

Attaching the Monitor

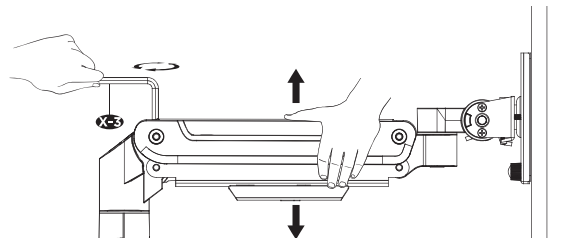
- Hang the monitor on the end of the VESA Head by hooking the top of the plate back onto the end of the arm, and then lower it down into position. Reinstall the thumb screw to secure it in place.



Step 8

Weight Balancing the Gas Spring Arm

- Gas Spring tension may need to be adjusted to suit the weight of the monitors. To weight balance the two gas spring arms, begin by pushing the arm down to the lowered position then use Hex Wrench (#X-3) to adjust the nut as pictured above, turning counter-clockwise toward the + (plus) sign for heavier monitors, increasing the tension and clockwise toward the - (minus) sign for lighter monitors. Lowering the tension. Adjust until the arm does not raise back to the highest position or sink to the lowest position when released. This might require multiple rotations to reach the desired tension.



To properly balance the arm with monitors mounted, adjust the spring tension using the supplied Allen Key as follows:

First, position and firmly hold the arm horizontally as shown. Ask for assistance should you require it.



CAUTION: To avoid damage to monitors or mount, always keep the arm in a horizontal position while making adjustments. Again, ask for assistance if required.



If the arm **drops**, turn the adjustment screw counter-clockwise until it stays in a horizontal position.



If the arm **rises**, turn the adjustment screw clockwise until it stays in a horizontal position.

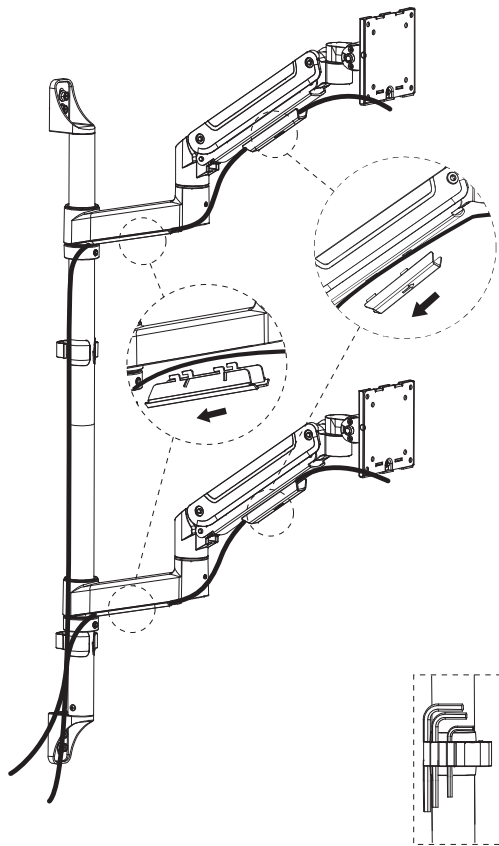


CAUTION: DO NOT over tighten the screws.

Step 9

Cable Management

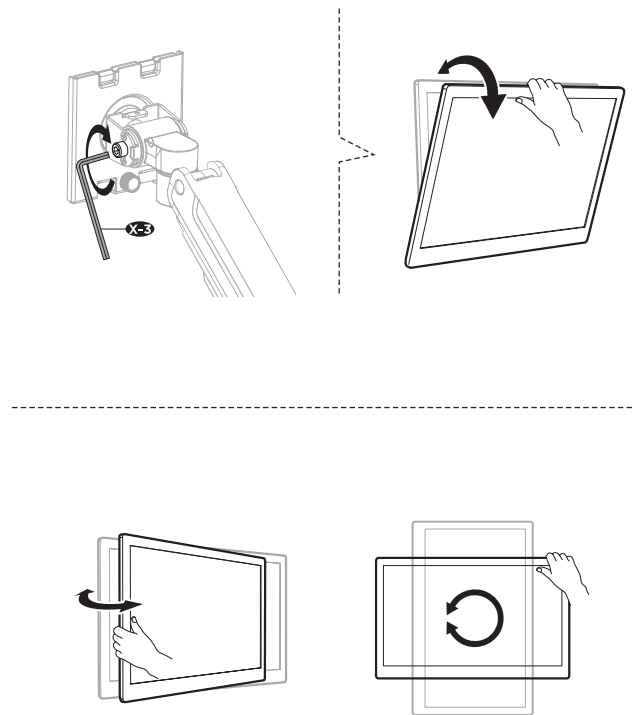
- Route cables through the cable management clips on the underside of each arm segment, and down through the cable management clips on the pole.



Step 10

Tilt Adjustment

- Adjust the tilt of the monitors as needed by loosening or tightening the bolts shown here on the side of each joint.



Visit us at **www.mount-it.com** for product registration and warranty information.

Our US based customer service team is standing by to answer any questions you have about your Mount-It! product.

Available by phone **Monday - Friday from 5:00am to 5:00pm** PST.

Chat live with an agent on our website!



support@mount-it.com



(855) 925-5668



www.mount-it.com